



1/23/2019

PRODUCT DISCONTINUATION ANNOUNCEMENT

Dear Customer & Dealer,

e-JOE Bike values your continued support of our e-JOE electric bicycles and MOMAS electric scooters. As we continue to develop new products to better service our customers, we find it necessary to discontinue some of our products along with their parts, accessories, and design improvement.

The purpose of this communication is to inform you that the following product lines and their related parts and accessories have been discontinued effective immediately:

- MOMAS Carbon Electric Kick Scooter
- MOMAS X1 Electric Kick Scooter
- EPIK Lite Electric Bicycle
- 2015 KODA Electric Bicycle (36V 500W)
- ANGGUN 2.0 Electric Bicycle
- OMA Electric Bicycle
- E-Transformer S Electric Bicycle
- E-Transformer Electric Bicycle
- E-Time City 4000S Electric Bicycle

The reason for the discontinuation is low customer demand and redundant product offer do not benefit e-JOE Bike to maintain manufacturing resources and the services relating to subject products.

Final purchases will be accepted based on product availability and on “first-come-first-serve” basis. Repair and maintenance support services are guaranteed for the products covered by our Standard Limited Warranty (<https://ejoebike.net/warranty/>). e-JOE Bike will continue to provide service support and repair products with the expired warranty as long as parts remain available or until July 31, 2019. Although our service division will do the best possible to accommodate your needs, they may not be able to offer maintenance or repair services if spare parts stock gets exhausted.

If you have any concerns regarding this product discontinuation announcement, please email us at sales@ejoebike.com, or contact e-JOE Bike at the following number: (855) 888-1891.

We appreciate your business and we look forward to our continuing relationship.

Sincerely,

e-JOE Bike